

Profile of Takecarebnb matchmaker

We are looking for volunteers who, based on their professional expertise and skills, can establish a good match between refugees with a residence status and potential host families.

We have a comprehensive matching process that aims to achieve the best possible match on the basis of the profiles and wishes specified by both the refugee and the host family. In addition, the matchmaker will monitor and supervise both the refugee and the host family during the entire hosting period. The facilitating role of 'matchmaker' is suitable for people who have experience of social work or healthcare and have an affinity with the issues facing refugees. For example, people who have experience of conducting intake interviews within some kind of assistance or relief service are very welcome.

Activities

- organising and planning intake and matching interviews;
- conducting intake interviews with the status holder and the host family;
- drawing up a profile of the status holder and the host family;
- matching the status holder and the host family and conducting matching interviews;
- monitoring and supervising the status holder and the host family during the hosting period;
- suggesting improvements to the matching process.

Competences

- good at conducting methodical discussions;
- the ability to clearly establish expectations;
- creativity and a solution-oriented attitude, perseverance and a positive view of problems and challenges;
- the ability to assess situations in a critical light and act accordingly;
- the ability to treat confidential information with integrity;
- at least some knowledge of the English language;
- good written communication skills so you can draw up the profiles of host families and status holders (preferably in English);
- good social skills and communication skills, among other things so you can keep the host family and the status holders informed;
- the ability to work in an empathic, intercultural and customer-oriented manner;
- stress-resistant and good at improvisation;
- the ability to work both independently and in a team.

Commitment

Four to eight hours per week, relatively long-term (several months or more)